

OSU Extension Metro Master Gardener™
Client Referral Form – Insect, Spider, Etc.

Use this form for cases you need to upload to the MG Forum for research and diagnosis.

Name of Intake person Rowan Radcliff Date 4/8/11 AM PM ✓
Client name Fern Haven Daytime phone 503 555-6789
Mailing address 4567 Oak Street Milwaukie 97222
(Street address) (City) (Zip)
Email address (if applicable) fernhaven@mymail.com

Provide information based on "Questions to Ask Clients" form on desk.

(Use the back of this form if more space is needed)

Take pictures of the spider/insect 1. Label with date & client information; 2. Upload images to MG Forum

Infesting what, or where found? (Check all that apply.)

Food Products Fabrics Wood products Plant(s) Soil

Other (specify) Found ants trailing on patio & garage foundation

If on plants Indoors? Outdoors? Name, if known:

How many seen? Several dozen

Describe insect/spider Ant

Describe damage, if any Client didn't see any damage. However, with further questioning described seeing a few tiny piles of "sawdust" along garage foundation

Client's concern? "Are these carpenter ants? What can I do to get rid of them?"

Any treatments or remedies applied? Yes ✓ No

If yes, what? Raid sprayed on them When? A week ago

Result? A few were killed but dozens more have appeared

Uploaded to MG Referral Forum by Rowan Radcliff Date 4/8/11

Answer from MG Referral Forum & Client notification

Diagnosis/identification Carpenter Ants

Recommendation Reviewed info from PNW Insect. Including 'How to select a Pest Control Operator' Directed Client to OSU Publication EC 627 Controlling Carpenter Ants.

Source(s) of information

MGDX team ID'd

PNW Insect Handbook, OSU Publication EC 627

*Client notified by Sandy Loam Date 4/9/11 Via phone Via mail Via email ✓

*After notification: 1) Record completion on Daily Log. 2) Place form in Archives loose-leaf.

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